

GHHI Detroit Wayne County Meeting

November 21, 2013



LIVE THE MISSION.



Wayne Metro Weatherization & Energy Education



Wayne Metro Weatherization

- **2012**- Wayne Metro awarded Weatherization contracts for City of Detroit
- **Challenges**
 - Transferring over 1500 files in various stages of completion from Detroit DHS
 - Efficient Service Delivery in face of large volume
 - Existing unfinished jobs
 - Detroit contractors left unpaid by previous entity
 - High Deferral Rate

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Wayne Metro Weatherization

Successes

- Utilized agency call center for new service inquiries
- Established accessible intake locations in City DHS, faith-based, and local public officials offices
- Provided support to State DHS office
- Secured Detroit-based Contractors through bid process
- Partnerships with Detroit service providers
- Leveraged LIHEAP funds
- No state monitoring findings or issues

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Weatherization by the Numbers

- **739** Detroit Homes Weatherized to date (DOE ARRA and BASE funding)
- **860** Detroit Homes completed by 12/31/13
- **1080** homes weatherized in total across Wayne County by 12/31/13

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PY 13 Weatherization

- State-wide funding higher than was expected: **\$11,913,125**
- End of ARRA- Staffing reductions
- Wayne Metro targets (to June 30, 2014)
 - approx. **163** Detroit Units
 - approx. **76** Out-Wayne Units
 - LIHEAP leveraged funds
 - Procurement Process Changes
- Energy Optimization – Refrigerator Replacement Program

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Wayne Metro Call Center



(734) 284-6999 or (313) 388-9799

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Call Center Intake & Referral System

- Launched June 1
- 7,840 new callers through September 30th. 91 new callers per day.
- 6,200 callers screened & referred to Wayne Metro programs.
- Provided infrastructure to expediently implement Detroit Homeless Prevention Program



Building and Growing



City of Detroit Expansion

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Building and Growing

- FY 14 Strategic Program Plan
 - Homeless Prevention Services: Utility, water, and rent/mortgage assistance coupled with client financial and/or energy education
 - Family Literacy Services: GED, ESL, Parent Education, Parent-Child Interactive Literacy , Early Childhood
 - Youth Education and Employability Skills – work readiness and life skills training, work experiences
 - Healthy Communities- Healthcare navigation, benefits access, community gardens, food access
 - Financial Empowerment- Financial coaching, wealth building literacy classes, tax preparation, IDA savings accounts, homebuyer education

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Walk for Warmth 2014

Saturday, February 15

At Ford Field



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